

QUALITY IMPROVEMENT PLAN FOR BACHELOR STUDY PROGRAM BASED ON FINDINGS OF STAFF SURVEY

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CATEGORY	FINDINGS	RECOMMEND	DATES FOR	PERSONS
CHEGORI				
		ATION		RESI ONSIBLE
GENERAL PART	Staff have the satisfaction with the mean of greater than 4.0 in the following aspects: • Structure of the program to excel in pedagogical skills; • Overall learning environment; • Overall research environment; • Staff and research workload; • Internal quality procedures; The following aspects although with the means slightly lower than 4.0 need improvement: • Resources to achieve expected learning outcomes; • Support academic staff; • Autonomy; • Recognition of staff achievement; • Staff development opportunities	RECOMMEND ATION Strengthen the staff development through habilitation at Nova Univerza so staff feels more motivated;	DATES FOR IMPLEMENT ATION 05.03.2020-30.09.2020	Rector of ESLG Rector of Nova Univerza
	From multiple regression analysis the following variables have the highest effect on staff satisfaction with the achievement of study program objectives:			

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	 Staff teaching and research workload; Internal quality procedures; Staff development opportunities; 			
QUALITATIVE ANALYSIS BASED ON WRITTEN COMMENTS	From the qualitative analysis the recurring issues arise in most of the responses of respondents as best feature of the program: • Project work; • Case-based teaching; • Learning outcomes based teaching; • Uniqueness of program; • Learning and research environment; • Autonomy of professors From the qualitative analysis the recurring issues arise in most of the responses of respondents as the drawback of the program: • Lack of site visits;	 Increase MoUs with companies for practical placement, industry speakers, and site visits; Establish a pool of industry experts to be invited as guest speakers and participate in the Industry Panel which 	05.03.2020- 30.09.2020	Rector of ESLG, Gent Sejdiu KRG, Bajram Hoxha HIG HR Office

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- Lack of industry experts participating as guest speakers;
- More collaboration between academic staff of partner universities;

From the qualitative analysis the recurring issues arise as the most relevant among students responses as what needs improvement in the program:

- Better outreach to private sector for having them as industry guest speakers;
- Increase site visits;
- More staff development;

will evaluate project work of students in relevant courses together with professors;

Increase staff development opportunities through exchange with partner universities, higher title promotion, more lucrative contracts, and research grants.

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M.Sc. Jehona Hoxha, Quality Assurance Office, Date: 05.03.2020

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